



Lander University Office of Financial Aid

320 Stanley Avenue, Greenwood, SC 29649

Email Address: finaid@lander.edu • Web Site: www.lander.edu/finaid

Phone: (864) 388-8340 • Fax: (864) 388-8811

2008-2009 National Student Loan Database Match Resolution Required

We are unable to continue processing your 2008-2009 application for financial aid due to a problem with your FAFSA/Student Aid Report. The National Student Loan Data System (NSLDS) found your reported Social Security Number on their database, but your name and date of birth did not match. Follow the instructions below to resolve the problem.

Step 1 Check your 2008-2009 FAFSA/Student Aid Report (SAR) to make sure the following information is correct:

- **Questions 1-3 - Your last name, first name and middle initial (Make sure the name you reported on the Student Aid Report is the same as that listed on your Social Security Card.)**
- **Question 8 - Your Social Security number reported on the Student Aid Report**
- **Question 9 - Your date of birth**
- **Questions 14-15 - Your citizenship status (US citizen or, for an eligible non-citizen, your Alien Registration number**
- **Question 99 - Your signature (and one parent's signature if you're a dependent student)**

If these items need to be corrected, make corrections on your FAFSA using your PIN at www.fafsa.ed.gov. Be sure to have you parent sign electronically using his/her PIN if you are a dependent student. Alternately, you can make corrections on your paper Student Aid Report if you received one and mail it back to the Federal Processor (address listed on SAR).

If these steps resolve the problem and you receive a valid Student Aid Report, no further action is needed. If this does not resolve the issue, proceed to Step 2.

Step 2 If all the information listed above appears correct, please fill in your name and Social Security Number below and attach the items listed below and return to the Lander University Financial Aid Office for review. :

- a copy of your Birth Certificate
- a copy of your Social Security Card

Student's Last Name	First Name	MI	Lander ID
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If you have questions, call the Lander University Financial Aid Office at (864)388-8340.

DATA ENTRY		COUNSELOR REVIEW	
RRAAREQ	N=Pending Review	Access NSLDS on-line using SSN only to retrieve matching data. This method will reveal which data provider supplied conflicting info. Contact provider directly to resolve. No need to wait for NSLDS update if resolution documented. Use the NSLDS info to determine aid eligibility.	Notes re. resolution:
Initials/date		RRAAREQ	S = Satisfied, eligible, X = Ineligible
Fwd to Counselor date		RHACOMM	
ISIR Guide Appendix B	Comment Code 138	CNSLR Initials/date	