



Lander University Office of Financial Aid

10NSLD

320 Stanley Avenue, Greenwood, SC 29649
Email Address: finaid@lander.edu • Web Site: www.lander.edu/finaid
Phone: (864) 388-8340 • Fax: (864) 388-8811

2009-2010 National Student Loan Database Match Resolution Required

We are unable to continue processing your 2009-2010 application for financial aid due to a problem with your FAFSA/Student Aid Report. The National Student Loan Data System (NSLDS) found your reported Social Security Number on their database, but your name and date of birth did not match. Follow the instructions below to resolve the problem.

Step 1 Check your 2009-2010 FAFSA/Student Aid Report (SAR) to make sure the following information is correct:

- Questions 1-3 - Your last name, first name and middle initial (Make sure the name you reported on the Student Aid Report is the same as that listed on your Social Security Card.)
Question 8 - Your Social Security number reported on the Student Aid Report
Question 9 - Your date of birth
Questions 14-15 - Your citizenship status (US citizen or, for an eligible non-citizen, your Alien Registration number
Question 106 - Your signature (and one parent's signature if you're a dependent student)

If these items need to be corrected, make corrections on your FAFSA using your PIN at www.fafsa.ed.gov. Be sure to have you parent sign electronically using his/her PIN if you are a dependent student. Alternately, you can make corrections on your paper Student Aid Report if you received one and mail it back to the Federal Processor (address listed on SAR).

If these steps resolve the problem and you receive a valid Student Aid Report, no further action is needed. If this does not resolve the issue, proceed to Step 2.

Step 2 If all the information listed above appears correct, please fill in your name and Social Security Number below and attach the items listed below and return to the Lander University Financial Aid Office for review. :

- a copy of your Birth Certificate
a copy of your Social Security Card

Student's Last Name First Name MI Lander ID

If you have questions, call the Lander University Financial Aid Office at (864)388-8340.

Table with 4 columns: DATA ENTRY, COUNSELOR REVIEW, and Notes re. resolution. Rows include RRAAREQ, Initials/date, Fwd to Counselor date, and ISIR Guide Appendix B.