



## Lander University Office of Financial Aid

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### TRANSFER MONITORING ON NSLDS

**The National Student Loan Data System (NSLDS) has alerted the Financial Aid Office that they have information affecting your eligibility for federal aid at Lander University.**

Federal regulations require Lander to confirm with NSLDS that students have not received their maximum annual financial aid awards at another institution. **In most cases, we receive alerts from NSLDS because you did not complete all the appropriate steps to cancel your financial aid at your previous school, or because you canceled your aid at the prior school very recently and NSLDS has not yet been updated.**

**To find out what is delaying the disbursement of your financial aid:**

Contact the following website: [www.nsls.ed.gov](http://www.nsls.ed.gov)

You can use the web site to make inquiries about your federal student loans and/or federal grants. The site displays information on loan and/or grant amounts, outstanding balances, loan statuses, and disbursements. To access your information on the web, you will need your Personal Identification Number (PIN). If you do not have a PIN, you may request one at [www.pin.ed.gov](http://www.pin.ed.gov)

**-Or-**

Call: 1-800-4-FED-AID or TDD 1-800-730-8913.

Hours of operation are 8 a.m. to Midnight (Eastern Time), seven days a week.

**To resolve incorrect information:**

<b>Problem:</b>	<b>What you will need to do:</b>
Pell/ACG/SMART grant information is incorrect.	You will need to contact the financial aid office of the school that awarded you the grant.
Stafford Student Loan information is incorrect.	Contact your lender and have them cancel any pending disbursements listed for your previous school. If the loan is already disbursed, you will need to contact the previous school directly.
Perkins Student Loan information is incorrect.	Contact the school where you borrowed the Perkins Loan.

Once you have resolved any conflicts with your aid at another institution, you can contact the Lander University Financial aid to re-evaluate your eligibility by returning this form and **including an explanation of the action you've taken**. Once we see the National Student Loan Database has confirmed the update **or you have provided a letter from the lender or school that the issue has been resolved**, we will be able to continue processing your financial aid.

Student's Last Name

First Name

Lander ID Number

<b>DATA ENTRY</b>		<b>COUNSELOR REVIEW</b>	
RRAAREQ	N=Pending Review	RRAAREQ	S = Satisfied, eligible, X = Ineligible, I=Incomplete (must provide documentation of resolution)
Initials/date		RNANA update/RHACOMM	
Fwd to Counselor date		CNSLR Initials/date	
TRAN MON ALERT FILE	FSAH VOL.1, CH. 3, VOL. 3, CH. 5		